



# Cattaraugus Community Action in Your Neighborhood

*Cattaraugus Community Action, Inc. partners with the community to provide strengths-based opportunities for vulnerable people to achieve economic, physical, and emotional security.*

## 2018 Annual Report

### ENERGY AND HOUSING

- ◆ 186 homes were served by the Weatherization Assistance Program in Allegany, Cattaraugus, Livingston, and Wyoming Counties, 94 of which were senior occupied residences, resulting in \$405 in annual energy savings per household
- ◆ 24 homes were served through Housing Rehab, allowing low-income homeowners to maintain safe, code compliant homes
- ◆ 6 families had their dilapidated mobile homes replaced with new Energy Star Homes

### NUTRITION

- ◆ 4,646 food boxes were distributed to families through the Food Pantry Network
- ◆ 7,912 meals were served to adults, children, and seniors through the Lighthouse Soup Kitchen
- ◆ 183,529 lbs of food were collected through gleaning and food recovery
- ◆ 1,018 households were assisted in accessing SNAP benefits in Allegany, Cattaraugus, and Chautauqua Counties
- ◆ 30 individuals were assisted in accessing WIC benefits in Cattaraugus and Wyoming Counties

### PROPERTY MANAGEMENT

- ◆ 149 tenants are currently in safe and affordable housing, including 61 senior citizens, 48 disabled individuals, and 40 former homeless individuals

### HOMELESS INTERVENTION

- ◆ Provided 2,745 emergency shelter bed nights for 155 homeless, single adults
- ◆ 91 emergency shelter residents obtained permanent housing upon exiting shelter
- ◆ 17 households received rental assistance to avoid eviction
- ◆ 14 households avoided utility shutoff through assistance
- ◆ 13 households were able to obtain permanent housing with security deposit funding
- ◆ 9 families and 52 individuals were provided ongoing case management services assisting them to maintain permanent housing

### YOUTH & FAMILY

- ◆ 206 youths and their families participated in school-based and placement prevention programs, with no child being placed outside his/her home
- ◆ 384 families received child abuse prevention/parent aide services through home visiting, parent workshops, DADS peer support groups, CPS prevention services, and 3rd party reviews

### VICTIM SERVICES

- ◆ 549 individuals were served via hotline
- ◆ 517 individuals received in-person crisis counseling
- ◆ 724 individuals received medical, court, and/or personal advocacy
- ◆ 583 victims received assistance or information regarding the NYS Office of Victim Services Claims
- ◆ 72 victims received temporary shelter

VOLUNTEERISM ◆ 541 volunteers dedicated 33,215 volunteer hours to Community Action's Vision

**24-Hour Victim Services Hotline 1-888-945-3970**

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