

# ICAA's 2017 Annual Training Conference

July 18-20 West Des Moines Marriott

Register to attend at <http://bit.ly/ICAAconference>. Receive the Early Bird rate through May 31<sup>st</sup>.

Book your sleeping room online at the West Des Moines Marriott no later than June 5<sup>th</sup>: <http://bit.ly/WDMmarriott>.



**Featuring Keynote H. Luke Shaefer, co-author of *\$2 a Day: Living on Almost Nothing in America***



This year's conference will offer educational sessions on:

- Customer Service That Shines;
- Connecting Community Assessment to Promising Anti-Poverty Strategies;
- 21 Irrefutable Laws Of Leadership;
- Enhancing Dignity In The Way We Deliver Services;
- Adverse Childhood Experiences;
- Homelessness & the Role of CAAs;
- New Technologies in Weatherization;
- Statewide Community Health Resources;
- Introduction to Results Oriented Management and Accountability;
- Reducing Extreme Economic Inequality & Building Financial Capability for All;
- Cultural Competency;
- Under Pressure? HR Solutions to Hiring, Firing & Discipline;
- Energy Codes 101;
- Key New Head Start Performance Standards;
- Two-Generation Approach to Improving Family Well-Being;
- Data – Shifting the Focus Towards a Culture of Evidence;
- And More!!!

*National Partners from CAPLAW, The Community Action Partnership, The National Association for State Community Services Programs, and The National Community Action Foundation will all be present and sharing updates from their respective organizations! We hope to see you there!*