

WV COMMUNITY ACTION PARTNERSHIP EDUCATION CONFERENCE

May 1 - 3, 2017

WORKSHOPS-AT-A-GLANCE

HOTEL INFORMATION

Reserve Now!

**Marriott Town Center
Charleston WV**

**(304) 304-345-6500 or
(800) 228-9290**

**Block reservations under
WV Community Action
Partnership Annual
Conference 2017**

\$124 per night

**FOR CONFERENCE RATES,
RESERVE ROOMS BY
April 7th, 2017!**



May 1, 2017

Intensive

WV EMERGING LEADERS INSTITUTE

(10:00 am – 4:00 pm) Mary Chipps, WVCAP
Come learn about a new initiative at WVCAP. This session will provide an overview of the ELI program and begin the process of enrollment. ELI will be a year-long leadership development program designed to build the capacity of future leaders within WV's Community Action Network. This collaborative learning experience incorporates:

- Formal training to build skills and knowledge
 - Peer networking opportunities to build local and statewide relationships
 - Book talk(s) with books chosen by the group
- Participants will explore their leadership styles, develop leadership aptitude and empower themselves and others.

May 2, 2017

Overview of Successful Renters Program

(8:30 am – 10:00 am) Jennie Shriner, Telamon
This session will focus on a collaborative renter education program that is currently being utilized in the Eastern Panhandle. The Successful Renters Program is a workshop designed to educate and equip tenants with the information and tools needed to rent successfully. The workshop is separated into three two-hour sessions and discusses the following topics; How to read a lease, Tenant and landlord rights and responsibilities, How to lodge a written complaint, Developing a budget and understanding credit, How to get your security deposit returned, and Preventing eviction.

Chill Out

(8:30 am – 10:00 am) Chuck Stump, Performance Group
Finding ways to manage workplace stress isn't about making huge changes or rethinking career ambitions, but rather about focusing on the one thing that's always within your control: YOU. This session will discuss tips and strategies designed to help you take control and put balance back in your life.

Community Engagement

(8:30 am – 10:00 am) TBD
This session will focus on how to engage customers, community members, and partner organizations in the assessment, planning, strategies, and evaluation of your Community Action Agency.

Finding Help for Behavioral Health and Substance Use, Right Here at Home

(10:15 am – 11:45 am) Steve Burton, First Choice Services
This session will discuss the range of services available in the state, the best ways to access them, and how to overcome treatment barriers.

Review of the new CSBG Annual Reporting Process

(10:15 am – 11:45 am) Shelly Woda, OEO, Barbara Mooney, ANCERT
This session will focus on the new CSBG Annual Reporting process. Participants will gain an understanding of how to complete the report and the expectations of the OEO.

National Poverty Trends and What They Mean

(10:15 am – 11:45 am) Tiffany Marley, CAP
This session will focus on a new study being conducted by the Community Action Partnership and will early results from the study.

May 2, 2017 Cont.

It's Not a Chit Chat: Interviewing Customers Effectively

(1:45 pm – 3:15 pm) Jordana Shakoor, JYS Consultants
In order to become an effective interviewer, participants first learn how not to allow the interview to digress into a chit-chat. This course will also help participants gather information that will better serve all customers.

Raising the Bar for Ultimate Program Success

(1:45 pm – 5:00 pm) Dr. Bertha Proctor, Lori A. Williams, and Tai Blythe, WiseCAP
This session will explore leadership styles. Participants will understand team dynamics for optimal performance and discover personal habits to achieve positive results.

Advocacy Role of a CAA

(1:45 pm – 3:15 pm) TBD
This session will offer tips on effective advocacy at the community, state and national level. One of the key roles of a Community Action Agency is being an advocate for low-income individuals and families.

Positive Action Equals Positive Results: Goal Setting Strategies

(3:30 pm – 5:00 pm) Jordana Shakoor, JYS Consultants
The objective of this workshop is to create relevant change in the lives of participants by teaching positive thinking concepts. Participants learn how to change negative attitudes into positive ones that will increase productivity. PosiPeople create a more energized, cooperative, and cohesive work environment. These individuals uniquely enhance our communities as well. Customer service techniques are also a part of this training because it is essential for individuals to maintain their own "wellness" while helping others.

Successful Partnerships in CAAs

(3:30 pm – 5:00 pm) CAA Panel
This session will focus on community partnerships that have assisted Community Action Agencies in meeting their mission. Collaborate efforts are important to meeting the needs of your community.

May 3, 2017

National Partners Panel

(8:30 am – 9:30 am) CAP, NCAF, NASCSP
The panel will provide updates on ongoing and upcoming activities of our National Partners.

Role of Community Action

(9:45 am – 12:00 pm) David Bradley, NCAF
Community Action and advocacy are inherently connected. As a network, we've been given the task of ensuring Americans do not forget about those most disadvantaged, while also providing a pathway to opportunity. In this workshop, David will focus on Community Action's role in advocacy and explore whether we are upholding our end of the bargain in today's turbulent times. Further, if we have lost sight of our mission, how did we? And what should we be advocating for today?

Baskets & 50/50 Drawings

(12:00 pm – 1:00 pm)