

Tuesday, July 18, 2017

<b>Registration/Information - Foyer</b>	<b>8:00am — 2:30pm</b>
<b>Pre-Conference Meetings</b>	
• Iowa Commission on Community Action Agencies - <b>Boardroom A</b>	<b>8:30am — 11:00am</b>
• ICAA Board of Directors and Commission (Lunch) - <b>Salon A</b>	<b>11:00am — 12:30pm</b>
<b>Book Signing with Keynote H. Luke Shaefer - Foyer</b>	<b>12:00pm — 12:45pm</b>
<b>Conference Plenary - Grand Ballroom</b>	<b>1:00pm — 2:15pm</b>
◊ <b>Welcome</b>	
• Arlene McAtee, <i>ICAA Board President and Mid-Iowa Community Action, Inc. Executive Director</i>	
• Lane Shope, <i>ICAA Executive Director</i>	
◊ <b>Keynote Address: <i>Fighting Poverty and Enhancing Dignity in 2017 and Beyond</i></b>	
• H. Luke Shaefer, <i>Ph.D. Director of Poverty Solutions, University of Michigan</i>	
<b>Beverage Break - Foyer</b>	<b>2:15pm — 2:30pm</b>
<b>Session 1 Workshops</b>	<b>2:30pm — 4:30pm</b>
• Connecting a Community Assessment to Promising Anti-poverty Strategies - <b>Room: Salon A</b>	
• How to Fight Poverty and Enhance Dignity - <b>Room: Grand Ballroom</b>	
• Statewide Community Health Resources - <b>Room: Boardroom A</b>	
• Under Pressure? HR Solutions to Hiring, Firing & Discipline - <b>Room: Salon C</b>	
• Updates from NASCSP on CSBG, WAP, and the CSBG Annual Report - <b>Room: Salon B</b>	
<b>Book Signing with Keynote H. Luke Shaefer - Foyer</b>	<b>4:30pm — 5:30pm</b>

Wednesday, July 19, 2017

<b>Coffee &amp; Conversations - Foyer</b>	<b>7:30am — 8:00am</b>
<b>Registration/Information - Foyer</b>	<b>7:30am — 3:00pm</b>
<b>Silent Auction - Foyer</b>	<b>8:00am — 5:00pm</b>
<b>Session 2 Workshops</b>	<b>8:00am — 9:30am</b>
• Building ACEs: Building Hope and Resiliency in Iowa - <b>Room: Salon C</b>	
• Data - Not Just a Four Letter Word: Shifting the Focus Towards a Culture of Evidence - <b>Room: Salon B</b>	
• Learning Communities: Lessons Learned and How to Create a Community of Practice at the Local Level - <b>Room: Salon A</b>	
• New Technology in Weatherization - <b>Room: Boardroom A</b>	
• Unlocking Conflict Resolution: The Keys to De-Escalation - <b>Room: Concord A</b>	
<b>Session 3 Workshops</b>	<b>9:45am — 11:15am</b>
• Building Bonds - <b>Room: Salon A</b>	
• How to Recruit and Retain Subcontractors - <b>Room: Boardroom A</b>	
• Road Map to Affordable Housing - <b>Room: Salon B</b>	
• Storybank: Our Success, Their Stories - <b>Room: Salon C</b>	
• The Changing World of Cybersecurity - <b>Room: Concord D</b>	
<b>Lunch - Grand Ballroom</b>	<b>11:30am — 1:00pm</b>
• <b>National Partner Updates:</b> Lauren Cook, <i>Deputy Director, National Association for State Community Services Programs (NASCSP)</i> , Denise Harlow, <i>Chief Executive Officer, Community Action Partnership</i>	
• <b>Keynote:</b> David Bradley, <i>Executive Director, National Community Action Foundation (NCAF)</i>	

Wednesday, July 19, 2017

**Session 4 Workshops**

**1:15pm — 2:45pm**

- Customer Service that Shines - **Room: Concord A**
- Designing Electric Rates that Benefit Households with a Low Income Part I of II - **Room: Boardroom A**
- Historical Highlights of the War on Poverty - **Room: Salon C**
- Introduction to ROMA - **Room: Concord C**
- Reducing Extreme Economic Inequality & Building Financial Capability for All, Part I of II - **Room: Salon AB**

**Session 5 Workshops**

**3:00pm — 4:30pm**

- 21 Laws of Leadership - **Room: Concord A**
- Designing Electric Rates that Benefit Households with a Low Income Part II of II - **Room: Boardroom A**
- Reducing Extreme Economic Inequality & Building Financial Capability for All, Part II of II - **Room: Salon AB**
- The Two-Generation Approach to Improving Family Well-Being - **Room: Salon C**
- Working with Volunteers: Legal and Practical Issues - **Room: Concord C**

**ICAA "State Fair" Networking Event - Concord BD**

**4:30pm — 6:00pm**

- Refreshments and Cash Bar
- Games and Prizes

Thursday, July 20, 2017

**Registration/Information - Foyer**

**8:00am — 10:30am**

**Session 6 Workshops**

**8:30am — 10:00am**

- Child Care Deserts - **Room: Boardroom A**
- Energy Codes 101 - **Room: Salon C**
- Homelessness and the Role of Community Action - **Room: Salon A**
- Hoops & Fences - **Room: Concord BCD**
- Key New Head Start Performance Standards: What CAA's Need to Know! - **Room: Salon B**

**Hotel Check Out / Break**

**10:00am — 10:30am**

**Bruncheon - Grand Ballroom**

**10:30am — 1:00pm**

- National Partner Update: Christopher Logue, *Staff Attorney, Community Action Program Legal Services, (CAPLAW)*
- State of the Association, Lana Shope, *ICAA Executive Director*

**Awards Ceremony**

- State Partnership
- Friend of Community Action
- Recognition of Network Leaders: CCAPs, ELITE & ROMA Professionals
- Years of Service
- Robert F. Tyson Memorial