

**7:30 am – 9:00 am**  
 Registration Opens and  
 Continental Breakfast  
*Foyer and Papago II*

**9:00 am – 10:15 am**  
 Opening Session and  
 Awards Presentation  
*Maricopa*

**10:15 am – 10:30 am**  
 Break  
*Papago II*

**10:30 am – 11:45 am**  
 Breakout Sessions

**11:45 am – 12:00 pm**  
 Break

**12:00 pm – 1:45 pm**  
 Lunch, Awards  
 Presentation, and  
 Keynote Speaker  
*Maricopa*

**1:45 pm – 2:00 pm**  
 Break

**2:00 pm – 3:15 pm**  
 Breakout Sessions

**3:15 pm – 3:30 pm**  
 Break  
*Papago II*

**3:30 pm – 4:45 pm**  
 Breakout Sessions

**5:00 pm – 7:00 pm**  
 50th Anniversary  
 Reception  
*Vista Verde Dining Room*

**9:00 am – 10:15 am**  
**Opening Session and  
 Awards Presentation**  
 Maricopa

**10:30 am – 11:45 am**  
**Breakout Sessions**

**Expectations for Federal  
 and State Support for Health  
 and Human Services**  
 Apache I

President Trump released his budget proposal in May 2017. What does this mean for health and human services programs? Some of these ideas are dead on arrival but others have been proposed by leaders in both the Congress and at the state level. Hear more about these proposals and the impact to Arizona's budget and vulnerable families. You will learn about cuts to programs like TANF, SNAP, and Medicaid and the pitfalls of block grants. We will also discuss the last state legislative session and what ideas will likely move ahead in 2018. We invite you to participate in this interactive session to share more about the implications for families and how you can oppose dangerous cuts.

**Panel Participants:**

**Angie Rodgers**  
 President & CEO  
 Association of Arizona Food Banks

AAFB is a nonprofit membership organization, representing five large food banks that distribute food statewide to more than 1,200 sites. As the President & CEO, Angie is responsible for childhood hunger programs, the Arizona Statewide Gleaning Program and the overall strategic direction and management of the anti-hunger organization. Rodgers brings more than 20 years' experience in public policy research and advocacy focusing on human

services. Prior to joining AAFB, Rodgers served in various capacities for the Arizona Department of Economic Security (DES), improving child and family welfare services through advocacy and policy initiatives, community-based partnerships, interagency coordination, and grant application and administration. She earned her Master's Degree in Social Work at Arizona State University and Bachelor's Degrees in Criminology and Sociology from the University of Kansas.

**Karen McLaughlin**

Director of Budget and Research  
 Children's Action Alliance

Karen McLaughlin has been the Director of Budget and Research at Children's Action Alliance since 2005. CAA is a non-profit, non-partisan research, education and advocacy organization dedicated to promoting the well-being of Arizona's children and families. Prior to joining CAA, Karen held various positions with the State of Arizona including analyst with the Governor's Office of Strategic Planning and Budgeting and the Financial Services Administrator for the Arizona Department of Economic Security. She earned her Master's in Public Administration from Arizona State University.

**“What Was I Thinking” –  
 Case Notes 101**

Apache II

Using a PowerPoint presentation, three presenters will present the life of a case worker working with clients and having to write detailed and comprehensive case notes. Attendees will be invited to participate and enjoy the transformation of poorly written case notes to amazing case notes that everyone can understand.

**Susan Harlos**

Program Manager II  
 Coconino County Community  
 Services

Susan Harlos has worked at Coconino County Community Services for almost

5 years. She started as the Compliance Monitor in Social Services and was promoted to Program Manager in 2013.

### **Ashli Bintz**

Case Worker, Coconino County  
Community Services

Ashli is from the Navajo Nation. She graduated from Northern Arizona University in 2011 with a Bachelor's of Science in Psychology and a Bachelor's of Science in Criminology and Criminal Justice. Ashli recently move back to Flagstaff from New York City, where she served as the Wellness Case Manager and Youth Council Advisor at the American Indian Community House. She has worked with youth for over 16 years and has a passion for helping her community and her people.

### **Stacy Lucero**

Case Worker, Coconino County  
Community Services

Stacy is originally from New Mexico, but has lived in Page, Arizona since 1997. Stacy recently graduated from Empire State College in New York with her Bachelor's Degree in Human Development with an emphasis in Psychology. Stacy has been married for 27+ years and has three children (two boys and one girl), and two grandchildren.

## **Reducing Recidivism: State and Local Strategies, Challenges, and Results**

Apache III/IV

The poverty reduction mission of Community Action Agencies has significant overlap with the recidivism reduction mission of justice system agencies due to the relation between poverty and criminal behavior. In this session, participants will learn strategies and practices used at a state and local level to reduce recidivism, the results of those efforts in Arizona, and the challenges faced by the various system organizations at a state and local level.

In addition, participants will discuss the benefits of robust partnerships between human service and justice system organizations.

### **Toby V. Olvera, J.D.**

Criminal Justice Coordinator  
Coconino County Criminal Justice  
Coordinating Council

Toby is the Coordinator for the Coconino County Criminal Justice Coordinating Council (CJCC), an award winning council tasked with improving the functioning of the justice system through innovation, research, and collaborative action. His work as Coordinator includes leading system improvement efforts, technology development, and expanding the capacity of the local justice system to access and utilize data to drive system decision-making. Prior to moving to Arizona in 2011, Toby worked as a criminal prosecutor, a defense attorney, and litigated federal civil rights cases dealing with correctional facilities and behavioral health services.

### **Kathy Waters**

Director, Adult Probation Services  
Administrative Office of the Courts  
Arizona Supreme Court

Ms. Waters has over 33 years of criminal justice experience. She began her career with the Oklahoma Department of Corrections in 1984 as a Probation and Parole Officer. Ms. Waters has led the initiative of Evidence Based Practices in Probation and Pretrial in the state as outlined in the Supreme Court's Strategic Agendas with outstanding and promising results. In 2015 she received the Supreme Court's Strategic Agenda Award for her efforts in implementing Evidence Based Pretrial Services in Arizona. In June 2016, she was awarded the Courts Administration of Justice Award recognizing her contributions and impacts to Arizona Probation and the Courts over a long period of time.

## **Restore Your Emotional and Physical Health with Yoga!**

Papago I

This session aims to empower anyone with a stressful job or life situation, to quickly and effectively deal with mental and emotional stress while neutralizing the health toll on the body. We will begin with an overview of the harmful effects of stress on the nervous system and how to leverage the mind/body connection and various yoga techniques to restore health and balance in our lives. The session will be packed with practical tools and exercises that can be used at any time and in different life situations.

### **Marta Armida**

Yoga and Meditation Teacher

Marta is a registered master-level Yoga Teacher (E-RYT500) and a Yoga Nidra Facilitator. She is a senior teacher and mentor for Yoga Pura's Master Level Yoga Teacher Training program and has co-led the Yoga Nidra Facilitators Training for the past 3 years. Marta also teaches a variety of seminars and workshops focused on Mindfulness, Pranayama and the application of Yoga Techniques to promote health and mental wellness.

**12:00 pm – 1:45 pm**

## **Lunch, Awards Presentation, and Keynote Speaker**

Maricopa

### **Keynote Speaker**

#### **Billie K. Fidlín**

Director of Outreach  
Desert Southwest Conference  
United Methodist Church

Billie Fidlín is a noted speaker, vocalist, social justice advocate, and author. As Director of Outreach and Justice for the Desert Southwest Conference, Ms. Fidlín serves as liaison for 49 areas related to

social justice, mission, and leadership. For her work with the poor and gang members, she was awarded the global honor of Distinguished Evangelist 2004, the first lay person and the first woman to receive this award.

## Women in Orange

The "Women in Orange," those who spend years incarcerated in the Arizona penal system, have voices that need to be heard, wounds that need to be healed, and resilient unparalleled spirits longing to right their wrongs and contribute to society. Separated from children and families, they pay a steep price in a system that at times neglects compassion for the heart and rationale for reasonable sentencing. Several times a year teams of women enter the Arizona State Prison Complex at Perryville to teach minimum security female inmates leadership skills, based on Becoming ATHENA, by Martha Mertz. Ms. Fidlin, Director of Outreach for all United Methodist churches in AZ and S. Nevada and a member of Gina's Team, will address how the women of Gina's Team have been changed by the women in orange, and how our sisters in orange have been reborn as women through this program. In a time when our nation's issues are becoming more injurious to the vulnerable, the ATHENA Principles not only change lives... they save them. Except for one, Gina, who died needlessly while incarcerated, and her story, one that you will hear, continues to inspire both prisoner and volunteer to become a better leader today than yesterday - a leader, for tomorrow. Because at ATHENA International and Gina's Team, we clearly understand - all women innately possess the qualities of leadership - some are just waiting to discover... themselves.

## 2:00 pm – 3:15 pm Breakout Sessions

## To Run or Not to Run: That Is The Question?

Apache I

Have you ever thought about running for office? Have you ever watched a political interview or debate and thought: "I could do that!" Join Matt Gress and Rebecca Winger for a fun and informative conversation about the considerations of running for political office here in Arizona. They will take you through many of the things first-time candidates forget or don't realize. With experiences in both the Arizona Republican and Democratic party, Matt and Rebecca will have great stories and advice for those who are thinking about running or those who just want to know more about political workings.

### Matt Gress

Policy Advisor to Corporation  
Commissioner Andy Tobin;  
Governing Board Member,  
Madison School District

Matt Gress previously served as Senior Fiscal Analyst with the Joint Legislative Budget Committee, the fiscal office of the Arizona Legislature. He earned a Bachelor of Arts, with honors, in Political Science and History at the University of Oklahoma and a Master of Public Administration at Syracuse University. Matt is also a Harry S. Truman Scholar, a 2010 Teach For America Corps Member and a 2015 Flinn-Brown Fellow. His civic interests include improving the economic well being for all by promoting access to quality educational and workforce opportunities.

### Rebecca Winger

Founder/Principle  
TechNet43

Rebecca Winger is the Founder of TechNet43, a local company that brings cybersecurity recommendations to political campaigns and candidates. She is also involved in other area start-ups involving data analytics and the next-gen

cybersecurity and protection for all. She currently serves on the Osborn School Override Political Action Committee and the Emerge Arizona Board of Directors, a program committed to training the next women leaders for a democratic future. Rebecca is a graduate of the University of Denver and holds her Master of Science in Computer Information Systems from the University of Phoenix. She is a current member of the City of Phoenix Planning Commission and a 2014 Flinn-Brown fellow.

## Arizona State of Immigration

Apache II

This session is for individuals who want to learn about what's happening with immigration and want to learn how they can help or just educate themselves. Topics will include a national immigration overview, Arizona immigration history overview, and a person's role as an ally.

### Abril Gallardo

Communications Director  
LUCHA – Living United for Change  
in Arizona

In addition to being Communications Director for LUCHA, Abril serves as the coordinator of the One Arizona Implementation Working Group, composed of eight of the strongest pro-immigrant organizations in Arizona, which focuses on educating, mobilizing, and demanding dignity for immigrant families. Most recently, Abril worked with the Bazta Arpaio's Campaign, who unseated former Maricopa County Sheriff Joe Arpaio, as a communications coordinator. Abril has spent more than seven years organizing in her community through educational forums, legal immigration clinics, promoting Latino voting, civic education, and will continue to develop youth leadership in Arizona. She was born in Hidalgo, Mexico and is a Public Policy student at Phoenix College and Arizona State University.

## APS Energy Update – Renewables, Clean Energy, and You

Apache III/IV

As Arizona's energy future unfolds, understanding how the various energy sources and technologies work together to safely and reliably deliver electricity to the communities we serve, becomes key since we are all part of the solution. Renewables, along with energy efficiency, play larger roles in how we generate and use electricity and having insight into the opportunities and challenges can help Arizona take advantage of these to promote a sustainable energy and economic future. Learn more about clean energy, renewables, and the impact on Arizona as we move into a new era of sustainability.

### Jerry Mendoza

Account Executive  
Arizona Public Service

Jerry Mendoza is a native Arizonan, Arizona State University graduate, and has been involved in the local community for many years, most recently as member of the City of Phoenix Human Services Commission. He has also been involved in the arts as a board member of the Xico Arts and Culture organization and supports education as a board member of the Academia Del Pueblo, a charter school sponsored by Friendly House. As the program manager for APS's Customer Assistance Programs, which includes weatherization, crisis bill assistance, and a discount program for limited income customers, he also chairs the Arizona Weatherization Policy Advisory Committee. He received the 2014 Energy OutWest Outstanding Person in Weatherization Award and is actively involved in helping extend APS' involvement in the Hispanic community.

## Innovative Strategies that Foster Resilient Communities

Papago I

Participants will see examples of how community partners and residents are working together to cultivate healthier communities in South Phoenix. The presenter will demonstrate how shared-use agreements have been utilized to create a community school and to foster Spaces of Opportunity, an initiative that is creating an equitable food system in south Phoenix utilizing farming, community gardening, community supported agriculture and mobile markets. Workshop participants will engage in dialogue and reflection on how to meaningfully engage residents in creating conditions that promote wellness and address the social determinants of health.

### Isabel Garcia, MSW

Program Director  
Unlimited Potential AZ

Isabel Garcia was born, raised, and educated in South Phoenix with her parents and four siblings. A first-generation college graduate, Isabel received a Masters in Social Work from Arizona State University in 2015. Isabel currently works at Unlimited Potential, a non-profit family center dedicated to helping families who suffer indignity reclaim their hope and self-worth, and is a member of Cultivate South Phoenix, a coalition that promotes the wellness of families in South Phoenix. Isabel is excited to be involved in community-based work that allows South Phoenix residents to regain control and decision-making over their health, land, and local resources.

**3:30 pm – 4:45 pm**

**Breakout Sessions**

## Women in Arizona: Health, Safety, and Economic Opportunity

Apache I

Three dynamic CEOs of statewide organizations will speak about the health, safety, and economic opportunity of women in Arizona. The all-women moderated panel will look into the unique needs of Arizona women and what is being done to provide for them.

### Moderator:

#### Celeste Plumlee

Hunger Program and Policy  
Manager  
Arizona Community Action  
Association

Celeste Plumlee is the Hunger Program and Policy Manager for the Arizona Community Action Association, a Faculty Associate in the ASU School of Social Work, and a former State Representative for Legislative District 26. She has spoken across the state about her experiences as a survivor of domestic violence and years living in poverty, and is active in several community organizations as a board member, volunteer, and public speaker. Celeste's greatest passions are working to support individuals' rights to safety, equality, and justice; her greatest loves are her two amazing children and dancing like nobody's watching.

### Panel Participants:

#### Allie Bones

Chief Executive Officer  
Arizona Coalition to End Sexual  
and Domestic Violence

Allie Bones is the Chief Executive Officer of the Arizona Coalition to End Sexual and Domestic Violence (ACESDV). The mission of the organization is to end sexual and domestic violence in Arizona by dismantling oppression and promoting equity among all people. Throughout her career, she has held a

variety of governmental and advocacy positions focusing on issues of violence against women, homelessness and hunger. Previously, Allie worked for the AZ Department of Economic Security as the State Homeless Coordinator and Program Manager for domestic violence, homeless, and hunger programs. Allie earned her Bachelor's Degree from the University of Arizona in Family Studies and completed her Master of Social Work in May of 2001 at Arizona State University.

### **Brenda L. “Bré” Thomas, MPA**

**Chief Executive Director  
Arizona Family Health Partnership**

Bré Thomas is currently the CEO of the Arizona Family Health Partnership (AFHP), the Title X grantee for Arizona and the Navajo Nation. AFHP provides access to confidential reproductive health services at low or no-cost as well as counseling and education on the various birth control methods. A lifelong women's health advocate Bré worked for then Planned Parenthood of Central and Northern Arizona (PPCNA) where they successfully passed the equity in prescription drug coverage legislation and fought hard for medically accurate, comprehensive sexuality education. Bré and her husband own a golf business and enjoy the great outdoors all while raising an active teen.

### **Mesha Davis**

**Chief Executive Officer  
Arizona Foundation for Women**

Mesha is the CEO of the Arizona Women's Foundation. Prior, Mesha was the Chief Development Officer for Southwest Center for HIV/AIDS and led their \$10.1 million capital and capacity campaign. The organization celebrated its 25th anniversary during its 20-year largest fundraising gala. Mesha's nonprofit journey began at the YMCA of Metropolitan Milwaukee. Mesha opened the Northside YMCA, a \$16m, 114,000 sf

YMCA, kindergarten-8th grade charter school and childcare center, which experienced increased memberships and program revenues. Mesha received a Master of Science in Management from Cardinal Stritch University and a Bachelor in Business Administration from the University of Wisconsin-Milwaukee.

### **Dealing with Debt**

Apache II

Participants will learn how to deal with different types of debts and credit issues and how they impact credit reports, they will also learn about consumer rights in dealing with credit issues.

### **Sulie Richardson**

**Community Education Officer  
Desert Schools Federal Credit Union**

Sulie is the Community Education Officer at Desert Schools Federal Credit Union, where she teaches adult financial literacy classes in partnership with many valley organizations. Through this outreach, the credit union is committed to helping families achieve financial capability. She is certified by the National Educators Council as a Financial Education Instructor.

### **Voting Counts!**

Apache III/IV

Every year, thousands of voters throughout Arizona do not exercise their right to vote in federal, state, and local elections. Why don't these voters vote? What can be done to help voters access their ballot? Come to this session to learn what the state's largest Recorder's Office is doing to ensure all voters can be involved in the process, how voting can make a difference, and what your agency can do to educate and inform voters.

### **Francisco Heredia**

**Community Relations Manager  
Maricopa County Recorder**

Francisco Heredia oversees all Community Relations and Communications efforts for the new County Recorder Adrian Fontes. Recently, Francisco served as the National Field Director for Mi Familia Vota and One Arizona coalition. Francisco assisted the coalition in amplifying the work of the coalition and expand its reach in Arizona. Francisco brings more than a decade of experience working in the non-profit sector, state and federal government, and in the political arena. He was born and raised in Somerton, Arizona, a small agricultural town close to the Arizona-Mexico border. He received both his Bachelor's Degree in Political Science and Master's Degree in Public Administration from Arizona State University. Francisco lives with his wife Carmen and their three children, Israel, Pablo, and Andrea.

### **Alternative Loan Solutions**

Papago I

Marketed as a way to help consumers pay the bills until their paychecks arrive, payday loans and title loans trap consumers in terrible cycles of debt, dragging their families more deeply into financial crisis. Hear about two creative loan products that serve as alternatives to the predatory loan industry. These products provide fair, safe and affordable lending alternatives while putting consumers on the path to healthy credit and financial success.

### **Moderator:**

### **Valerie Iverson**

**Co-Executive Director  
Arizona Housing Coalition**

Valerie Iverson is Co-Executive Director of Arizona Housing Coalition, a statewide affordable housing coalition that supports and advocates for quality homes that Arizonans can afford. Val has over 25 years of experience in community

**7:00 am – 8:00 am**  
 Registration Opens and  
 Continental Breakfast  
*Foyer and Papago II*

**8:00 am – 8:45 am**  
 General Session and  
 Awards Presentation  
*Maricopa*

**8:45 am – 9:00 am**  
 Break  
*Papago II*

**9:00 am – 10:15 am**  
 Breakout Sessions

**10:15 am – 10:30 am**  
 Break

**10:30 am – 11:45 am**  
 Breakout Sessions

**11:45 am – 12:00 pm**  
 Break

**12:00 pm – 1:30 pm**  
 Lunch, Business  
 Meeting, and Closing  
 Session  
*Maricopa*

**8:00 am – 8:45 am**

### General Session and Awards Presentation

Maricopa

**9:00 am – 10:15 am**

### Breakout Sessions

#### Refugee 101, Welcoming New Americans

Apache I

There are currently more than 60 million people displaced from their home worldwide, the highest number since World War II. Who are they? What are they fleeing from? And how do they get to Phoenix? This session will explain who refugees are and what process they go through in order to be resettled to America. This session will also review the service provided by resettlement agencies for this population, more specifically the IRC in Phoenix. And finally, how can you become involved in this community-wide effort.

#### Stanford T. Prescott

Community Engagement  
 Coordinator  
 The International Rescue  
 Committee

Stanford Prescott is the Community Engagement Coordinator for the International Rescue Committee in Phoenix. Professionally, he has worked as a community organizer for progressive causes for the past 7 years. Stanford is a graduate of Arizona State University with a Master's of Nonprofit Leadership and Management. Stanford is a Phoenix native.

#### Legislative Advocacy

Apache II

Come learn about how the legislative decision-making process works and how to navigate it. We will talk about what kinds of advocacy non-profit organizations

are allowed to do, the dos and don'ts of speaking with your representatives, and best practices for speaking up and having an impact.

#### Celeste Plumlee

Hunger Program and Policy  
 Manager  
 Arizona Community Action  
 Association

Celeste Plumlee is the Hunger Program and Policy Manager for the Arizona Community Action Association, a Faculty Associate in the ASU School of Social Work, and a former State Representative for Legislative District 26. She has spoken across the state about her experiences as a survivor of domestic violence and years living in poverty, and is active in several community organizations as a board member, volunteer, and public speaker. Celeste's greatest passions are working to support individuals' rights to safety, equality, and justice; her greatest loves are her two amazing children and dancing like nobody's watching.

#### Creating a Welcoming Space for Clients and Staff

Apache III/IV

In this session Kyle will focus on current design strategies that are transforming the work experience. She will discuss the pros and cons of open office floor plans, cover the benefits of collaborative spaces and the importance of providing a variety of flexible work settings.

#### Kyle Pointer

Project Designer  
 Goodmans Interior Structures

Kyle Pointer is a Project Designer at Goodmans Interior Structures who specializes in designing environments which empower team members to contribute their best and most meaningful work. She has worked on a wide range of projects such as Best Western, Greystar, Lewis Roca Rothgerber Christie and multiple state agencies.

## Team Building – Boosting Collaboration and Creativity

Papago I

Learn team building techniques through this interactive workshop! Participants will engage in games and dialogue in order to discover more about themselves and the individuals that they are working with.

By developing confidence in expressing your individuality and openness to communicate with others, teams can build trust and increase productivity. An organizational culture that is based on trust, where creativity is encouraged, will break down barriers and allow staff to work together effectively. Come prepared to experiment, play, and try something new!

### Jenny Sharbaugh

Social Impact Program Coordinator  
Girl Scouts Arizona Cactus-Pine Council

Facilitating inclusive and productive teams has been a primary focus of Jenny Sharbaugh's career. She has been on staff with the Girl Scouts Arizona Cactus-Pine Council for five years and most recently earned the opportunity

to coordinate programs for at-risk girls and incarcerated adults. She has grown as a team leader through her exposure to tools developed by management guru Peter Senge of the Society of Organizational Learning and through her years of coaching youth sports. She appreciates this workshop opportunity to share team building "tips and tricks" and believes that by coming together, each of us can make the world a better place.

### Bianca Vargas

Social Impact Program Coordinator  
Girl Scouts Arizona Cactus-Pine Council

Graduating with a degree in Business from Arizona State University, Bianca Vargas has always enjoyed working with youth and making a difference in the community. She has been a member of Girl Scouts since 2010. Bianca first became an active volunteer for Girl Scouts through a collaborative project between the Arizona Cactus-Pine Council and an ASU organization. She currently coordinates the Girl Scout Youth Engagement Support team that facilitates programs at schools, community centers, and local partnerships.

## 10:30 am – 11:45 am Breakout Sessions

### Employer Resource Networks: A New Strategy to Engage Employers And Help Under-Resourced Employees Keep Their Jobs

Apache I

When you are under-resourced, keeping a job is often harder than getting a job. Many things can get in the way of getting to work for low-income employees, which can result in high absenteeism and job loss. Employer Resource Networks are an emerging approach that brings resources to the workplace to help employees rapidly solve problems and help employers better understand their workforce. The result is more stability for workers, better retention for employers, and an opportunity to identify service gaps for working people. This workshop will explain this approach and share examples both regionally and nationally.

## Kickin' It Old School Since 1954



*Local Decisions, Local Trust*

MariSol Federal Credit Union knows how to keep it real with your finances. We have to, since being a member means you are an owner of the MariSol financial cooperative! We don't answer to Wall Street, we keep it local, man! Local Decisions, Local Trusted. Enough said. Unbank yourself today!

  
[www.marisolcu.org](http://www.marisolcu.org)

Follow us on Twitter  mariSol\_fc

 Like us on Facebook



### **Bonnie Bazata**

**Pima County Ending Poverty Now  
Program Manager**  
Pima County Community Services,  
Employment and Training

Bonnie leads the Ending Poverty Now initiative for Pima County, an integral part of the County's economic development plan since 2015. Prior, Bonnie co-founded and served as the first executive director of the St. Joseph County Bridges Out of Poverty Initiative in South Bend, Indiana, which launched an Employer Resource Network (ERN). She has a master's in education from the University of Arizona, a teaching certificate from Prescott College, and a bachelor's from Antioch College where she was a Watson Fellow.

### **Art with Intention: Mindfully Caring for Yourself Through Creativity**

Apache II

This session will provide participants valuable resources and learning opportunities including cutting edge research on brain development, trauma informed care, and the arts, presented in an engaging and interactive way. Participants will have the opportunity to connect with themselves and practice creative self-care.

### **Ruth Sager**

**Program Manager**  
Free Arts for Abused Children of  
Arizona

Ruth has her Bachelor of Arts degree with a concentration in Theatre Production and Management from Arizona State University. Ruth has worked as a teaching artist and stage manager within Arizona for the past 15 years and was a member of Actors Equity Association. In 2007 she joined the Free Arts community as a contracted teaching artist and then in 2010 joined as a staff member where she began focusing her energies on

helping heal our community through artistic experiences and expression. Ruth is a certified Treasure Hunter and Safe Space creator through the Kids at Hope Master's Institute and the Center for After-school Excellence.

### **Going Paperless**

Apache III/IV

This session will provide the audience with an overview on how the City of Phoenix was able to utilize technology and automation to streamline their financial emergency assistance program. The City was able to partner with their IT staff to design, create and implement various phases of automation to support the ultimate goal of utilizing a paperless application process. City of Phoenix Human Services Department staff will speak to the various challenges and successes in moving through this change process.

### **Jessica Gonzalez**

**Human Services Program  
Coordinator, City of Phoenix  
Human Services Department**

Jessica Gonzalez has an educational background in business and administration. She oversees the operations of the three Family Services Centers, which serve as the local Community Action Offices, in the city of Phoenix. Jessica has worked in Social Services for more than 20 years and has worked specifically in Community Action for the last 15 years and is dedicated to addressing the causes of poverty.

### **Gloria Aros**

**Human Services Center Manager  
City of Phoenix Human Services  
Department**

Gloria is the Center Manager of the John F. Long Family Services Center, serving the needs of the Central and West Phoenix communities. Gloria has worked in Social Services for over 20 years and has worked specifically in Community

Action for the last 15 years. Gloria is extremely passionate about serving the needs of low income residents of Phoenix.

### **Darryl Fuller**

**Human Services Center Manager  
City of Phoenix Human Services  
Department**

Darryl Fuller is the Center Manager of the Travis L. Williams Family Services Center, serving the needs of the Central and South Phoenix communities. Darryl has an extensive background in Social Services and has experience serving the most vulnerable populations to include those experiencing homelessness, at risk youth, and meeting the needs of low income individuals and families. Darryl is committed to the Community Action vision of addressing the causes of poverty.

### **Jimmy Rubino**

**Human Services Center Manager  
City of Phoenix Human Services  
Department**

Jimmy is the Center Manager of the Sunnyslope Family Services Center, serving the needs of the Central and North Phoenix communities. Jimmy has an extensive background in Social Services and is an advocate for families and individuals living in poverty. Jimmy understands the needs of Phoenix residents and is committed to providing quality services to those in need.

### **Anna Vasquez**

**Administrative Assistant  
City of Phoenix Human Services  
Department**

Anna is an Administrative Assistant whose primary responsibility is to administer the Department's emergency assistance contract with the Arizona Community Action Association in support of Phoenix's Community Action Program. Anna is charged with managing the Department's emergency

assistance allocation and serves as the program's IT liaison to ensure all IT needs are met. Anna has 17 years of experience in Social Services and has experience working in the Section 8 housing program, working with Seniors, working with domestic violence victims and low income families and individuals. Anna is committed to meeting the needs of the most vulnerable Phoenix residents.

### **Tennille Burton**

**Administrative Assistant  
City of Phoenix Human Services  
Department**

Tennille is an Administrative Assistant whose primary responsibility is to administer the Department's emergency assistance contract with the Department of Economic Security in support of Phoenix's Community Action Program. Tennille is charged with managing the Community Services Block Grant requirements. Tennille has 15 years of experience in Social Services with experience in serving those experiencing homelessness, seniors, at risk youth, and low income families and individuals. Tennille has a passion for serving those in need and is committed to the moving low income residents out of poverty.

### **Organizing for Leadership and Community Building**

Papago I

More than ever the needs are greater - there is more work to do to fully engage our communities in conversation around what they care about and what action needs to take place. Building trusted relationships among families, stakeholders, communities to build stronger communities with capacity and be part of the decision making process requires leadership. This training will provide proven organizing and relationship building strategies that do that.

### **Petra Falcon**

**Executive Director  
Promise Arizona**

Petra Falcon is the Executive Director of Promise Arizona (PAZ), a membership organization whose mission is to recruit, train and support a new generation of leaders from across the state of Arizona. Prior to PAZ, Petra served as the Southwest Regional Director for the Reform Immigration for America campaign and oversaw state directors, district directors, grassroots organizers, consultants and hundreds of volunteers across the Southwest. Petra helped to pioneer a new model of youth organizing through "Movement Building" trainings that have dramatically expanded youth participation in public life. Since 2010, Promise Arizona has registered over 54,000 new voters and catapulted thousands of leaders across the state and country. Many of those leaders have gone to lead organizations, managed campaigns, and even ran for elected offices. Petra leads by example and practices organizing by developing leadership and capacity in communities.

### **Tony Navarrete**

**Deputy Director  
Promise Arizona**

Otoniel "Tony" Navarrete was born and raised in Arizona to immigrant parents. He currently serves as the Deputy Director of Promise Arizona, a nonprofit community-based organization, where he works to advance policies that strengthen families and increase civic participation. At an early age, Tony was inspired to think about and promote social justice, including breaking the cycles of poverty through community development at the nonprofit Neighborhood Ministries. Tony was raised in West Phoenix in a home built by his late grandfather. He attended the Isaac School District, graduated from Carl Hayden Community High School, and

later earned an undergraduate degree in Urban and Metropolitan Studies from Arizona State University. Tony was elected in 2016 to serve Arizona's 30th District as State Representative in the 53rd Legislature. This is his first term in office. He has pledged to champion issues on education, jobs development, and criminal justice reforms.

**12:00 pm – 1:30 pm**

### **Lunch, Business Meeting, and Closing Session**

Maricopa

