



Macomb County Community Services Agency

Annual Report 2011

Contents

Vision, Mission, Values	1
Program Highlights	2
Serving Children and Families	2
Assisting with Basic Needs	2
Helping People Save Energy	3
Building Assets	3
Serving Senior Citizens	3
Annual Budget Summary	4
Macomb Community Action Advisory Board	5
Value of Volunteers	5

Vision

Macomb County Community Services Agency will be recognized nationally as the premier Community Action Agency acting as an instrument of change by improving the lives of those we serve.

Mission

Macomb County Community Services Agency provides a network of comprehensive educational, economic and social services to Macomb County residents in need. In pursuit of this mission, our team of dedicated, compassionate staff and volunteers will continue to diminish the causes and effects of poverty.

Values

Macomb County Community Services Agency values:
Integrity
Commitment to excellence
Accountability
Passion in the belief of what we do
Showing courtesy and respect



Macomb County Community Services Agency (MCCSA) is a Community Action Agency. MCCSA is sponsored by Macomb County government, the U.S. Dept. of Health and Human Services, Dept. of Energy, Michigan Department of Human Services, Office of Services to the Aging, Dept. of Agriculture, Dept. of Education, and Area Agency on Aging, 1-B. MCCSA complies with the Civil Rights Act of 1964, the Michigan Handicappers Civil Rights Act, the Older Americans Act, the Social Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. To inquire about reasonable accommodations for persons with disabilities, please contact MCCSA at 21885 Dunham Road, Suite 10, Clinton Township, Michigan 48036 (586) 469-6999, TDD (586) 469-5962. All MCCSA programs, services, and activities will be provided equally without regard to race, religion, color, national origin, sex, marital status, age, or physical handicap/disability.

MCCSA Highlights

Serving Children and Families

Head Start

Head Start provides services for 842 children, ages 3 and 4, in classroom settings throughout Macomb County in school district buildings, churches, and child care centers.

- 100% of teaching staff effectively implemented the Creative Curriculum by using Teaching Strategies GOLD to lesson plan and develop activities to create the individual child profile developmental continuum. This profile shows children's on-going development and is reported to parents at conferences and home visits.
- 100% of teaching staff attended training on Social/Emotional Development/Flip-It and on Building Positive Relationships.
- 100% of the classrooms have been monitored for implementation of social-emotional strategies.
- 96% of the children increased their literacy skills.
- 98% of the children increased their numeracy skills.
- 100% of staff attended training on identifying and supporting family needs. A system is in place for staff to identify and support follow-up relating to family needs.
- 100% of the parents have participated in the goal setting process.



Early Head Start

Early Head Start provides services for 92 pregnant women and children ages birth through three to support healthy development in either the Home Based option or center based classrooms.

- 100% of children completed timely health, nutrition, and developmental assessments.
- 100% of families increased their parent-child involvement and accomplished family goals.
- 100% of staff completed the required trainings in health and hygiene, safety, nutrition, disabilities, family involvement, and program governance.
- 100% of teaching staff who have been employed for over one year submitted paperwork for the Michigan Association for Infant Mental Health Endorsement.
- 100% of staff increased their knowledge of effective strategies that enhanced children's developmental experiences in the classroom as well as the home.



Assisting with Basic Needs

Community Action Centers

- Families and individuals are provided with case management and information and referrals to assist them in resolving their crisis and meeting their basic needs.
- 7,985 households were assisted with services through the Community Action Centers.

Food Program

- 1.9 million pounds of food was distributed through a network of 55 pantries.
- 54,023 households consisting of 152,552 individuals requested emergency food.

Transportation

- We bridge transportation gaps faced by the County's most vulnerable populations.
- 25,102 one way trips were provided.

Helping People Save Energy Weatherization

- 181 homes were weatherized through regular Department of Energy funding last year.
- An additional 1,299 homes are projected to be weatherized by March 30, 2012 through American Recovery and Reinvestment Act funding.
- 8 additional staff were hired and 15 contracted companies with over 90 employees were retained for American Recovery and Reinvestment Act weatherization work.

Building Assets Individual Development Accounts

- Over 34 first time home buyers received down payment assistance and financial education since 2002.
- All these individuals have remained in their homes.

Tax Preparation

- 616 households received income tax preparation assistance resulting in \$771,041 dollars in tax refunds and credits.

Serving Senior Citizens Senior Nutrition

Home Delivered Meals

- 403,168 meals were delivered last year to 2,824 frail homebound senior citizens; these meals included hot lunchtime meals, second meals, Saturday sack lunches, and shelf-stable emergency meals.
- 90% of all routes are operated by community volunteers. 1,432 volunteers donated 20,803 volunteer hours toward the delivery of meals; and
- 61% of the senior citizens receiving meals disclosed they are living at or below 200% of poverty

Dining Senior Style

- 98,247 cafeteria style meals were served to a daily average of 420 senior citizens who dined in a social environment with their peers.

Chore/Home Injury Control

- 366 older adults received lawn cutting, snow services and minor home maintenance and repair services;
- 46 senior citizens received Home Injury Control devices to sustain a safe home environment.



To the Angels of Mercy who work at Meals on Wheels,
I am 85 years old. I want to thank all the people who work there. You have no idea how you have brought sunshine into my life. The meals are the highlight of my day. If I don't stay on the lines, please excuse, I have macular degeneration in both eyes. I am also going deaf and I have to use a walker to get around. I take 14-15 pills a day which keeps me broke. The meals - I eat half the food for lunch and half for supper, that way I have food for two meals. Hope you all have a healthy and blessed holiday season and count your blessings as I do. When a door is closed to you, God opens a window.
Gratefully,
M.A.

Annual Budget Summary 2010-2011

AMERICAN RECOVERY AND REINVESTMENT ACT FUNDING		
PROGRAM AREA	IN KIND	DOLLARS
Home Preservation / Energy		
ARRA – Weatherization*		\$ 2,500,861
ARRA SUBTOTAL		\$ 2,500,861
REGULAR PROGRAM FUNDING		
PROGRAM AREA	IN KIND	DOLLARS
Administration		\$ 461,121
Transportation		\$ 770,763
Community Action Programs		
General Community Programming		\$ 1,036,684
Tax Preparation		\$ 20,000
Energy Assistance Program		\$ 116,750
Deliverable Fuel Assistance		\$ 44,100
Walk for Warmth		\$ 21,231
Individual Development Account		\$ 4,128
Michigan Enrolls		\$ 30,397
Homeless Services		
Continuum of Care		\$ 79,144
Head Start		
Head Start	\$ 1,505,544	\$ 6,009,177
Early Head Start	\$ 320,859	\$ 1,196,371
Senior Nutrition Program		
Dining Senior Style	\$ 51,989	\$ 670,193
Home Delivered Meals	\$ 154,873	\$ 2,467,585
Home Preservation / Energy		
Weatherization		\$ 813,961
Low Income Energy Assistance Program		\$ 615,000
Michigan Public Service Commission – Weatherization		\$ 303,889
Additional Projects - Weatherization		\$ 144,074
Food Programs		
Macomb Food Program	\$ 2,276,531	\$ 293,285
Commodity Distribution	\$ 603,425	\$ 224,943
Emergency Food & Shelter		\$ 195,272
Feeding America		\$ 16,509
Assisting in Maintaining Residences		
Senior Citizen Chore Service		\$ 235,745
Home Injury Control	\$ 3,810	\$ 28,286
REGULAR FUNDING SUBTOTAL	\$ 4,917,031	\$ 15,798,608
TOTAL	\$ 4,917,031	\$ 18,299,469

* ARRA – Weatherization funds for one year of three year grant

Macomb Community Action Advisory Board

The Macomb Community Action Advisory Board (MCAAB) is the advisory board for Macomb County Community Services Agency. MCAAB members represent public, consumer, and private sectors.

Officers

Mary H. George, Chair

Denise Amenta, First Vice-Chair

Elise Johnson, Second Vice-Chair

Public Sector

Supervisor Robert Cannon, Charter Township of Clinton

Councilwoman Kelly Colegio, City of Warren

Honorable William Hackel, 42nd District County – Division II

Jack Johns, Community Member

Laura Johnson, Department of Human Services

Tom Kalkofen, Community Member

Jerry Moffitt, Macomb County Treasurer’s Office

Macomb County Executive Mark A. Hackel, Ex-Officio

Consumer Sector

Denise Amenta, St. Mark Catholic Church

Monica Bihar-Natzke, Head Start Policy Council

Michael Bruci, Community Member

Amber Fante, Community Member

Alice King, Hispanic Coalition of Macomb

Rev. John Mack, Greater New Hope Baptist Church

Krista Willette, R.N., M.S., Macomb County Health Department

Private Sector

John H. Bierbusse, Macomb/St. Clair Workforce Development Board

Ronald Chriss, DTE Energy

Mary H. George, Coldwell Banker

Elise Johnson, Macomb Community College

Eudora McKinney, Michigan Rehabilitation Services

Debi Schroeder, Henry Ford Macomb Hospital

Jessica Stone, United Way for Southeastern Michigan

Value of Volunteers

Volunteers make an enormous contribution of time and talents toward helping people and changing lives. MCCSA is fortunate to have thousands of dedicated volunteers who brighten the lives of our customers.

Number of Hours Contributed

Dining Senior Style	3,950
Head Start	26,898
Macomb Food Program	81,273
Meals on Wheels	20,803

Total Hours **132,924**

**Monetary Value of
Volunteer Hours** **\$ 2,839,257**



Macomb County Community Services Agency



Mark A. Hackel
County Executive

Macomb County Community Services Agency
21885 Dunham Road, Suite 10
Clinton Township, MI 48036

Phone: (586) 469-6999

Fax: (586) 469-5330

TDD: (586) 469-5962

www.MacombCountyMi.gov/mccsa

